



## **Soccer Game Cancellation Procedure**

This document details the procedures that are in place for cancelling games due to teams being unable to attend games, bad weather and other “Acts of God”. By registering and participating in a league at Pinnacle Sports you are agreeing to follow and understand the procedures in this document.

### **Cancelling a Schedule Game**

Teams are required to give 48 hours notice if they are unable to attend a scheduled game. If 48 hours notice is not provided this will be classified as a “no-show”. Teams must give notice by calling 330-239-0616 and speaking to a member of staff. ***An email or voicemail is not sufficient as it may not get received in time.***

Should a team no-show for a game that they are scheduled to play without giving the 48 hours notice this game will be forfeited. The team in attendance will be awarded a 5-0 win for the standings. There will be no reschedule of the game. We will work with the affected team to find them an opponent or reschedule another game however this is not guaranteed.

The team that no-shows or fails to give at least 48 hours notice will be immediately fined the amount equal to the full amount of the referee fees. This will be charged to the credit card that is on file at Pinnacle Sports or billed to the team manager/coordinator.

If a team fills in and plays a team that has been affected by a team no-showing for a game, that team is still responsible for paying their team’s portion of the referee fees. No team is under the obligation to fill in for the no-showing team. Pinnacle Sports will not charge the team standing in for this additional game. Teams that fill in for a no-show are not guaranteed to be reimbursed the referee fees for these games.

### **Cancelling Due to “Acts of God”**

**Pinnacle Sports will always put the safety of its customers, players, coaches, spectators, partners and staff at the highest priority.**

The final decision on canceling any games, either before they start or during the game, will be the decision of a Pinnacle Sports employee.

The Pinnacle Sports employee will use all resources available (discussion with the referee/s, weather radars, forecasts and current conditions at the facility) to determine if the game/s will be cancelled or delayed. The decision to delay the game will also be affected by the number of games scheduled for that day.



## **In the event of lightening (Outdoor games only)**

### ***Before the start of games***

The last sighting of the lightening must be seen 30 minutes prior to the start of the game. Games may be delayed or cancelled depending on the circumstances.

The number of games scheduled for that evening will effect the decision to delay the games or to cancel the games.

1 game per field = last lightening strike witnessed at 9:30pm, games would begin at 10pm. Any lightening witness after 9:30pm the game/s will be cancelled.

2+ games per field = last lightening strike witnessed at 9:00pm, first game would begin at 9:30pm and the second game would start at 10:30pm. Any lightening witnessed after 9:30pm all games to be cancelled.

### ***Lightening during a game***

If lightening is seen during a game/s all games must stop and everybody should make their way inside Pinnacle Sports or to their car. This does not mean the game/s is instantly cancelled/postponed. Please have no players leave the facility until a decision has been made. This decision rests with the Pinnacle Sports employee. The Pinnacle Sports Manager on Duty will use all resources available to determine if the games will be cancelled or delayed for a minimum of 30 minutes.

If a game has played less than 28 minutes when the game is stopped for lightening we will look to see about delaying until the weather improves and continue where the clocked stopped. If the weather is not expected to improve we will reschedule the games for another date. If your game is rescheduled you team is responsible for paying the extra set of referee fees but you will not be charged for the extra field time.

If a game has played more than 28 minutes when the game is stopped for lightening the game will be classified as completed. There will be no reschedule of the game/s and the score at the time of stopping the game/s will be recorded as the final result and will count towards the standings. If your game is rescheduled you team is responsible for paying the extra set of referee fees but you will not be charged for the extra field time.



## **Referees**

The referee/s and staff at Pinnacle sports will consult together regarding cancelling and/or delaying games. The final decision lies with the Pinnacle Sports staff.

Pinnacle Sports will use all available resources in order to make a decision as soon as possible regarding cancelling games prior to the start of the games. We will aim to notify all team managers of any cancellations one hour prior to the scheduled start of the game. However, we have found that weather radars and published forecasts have sometimes been inaccurate and that we cannot guarantee this will happen every time.